

TOP MANAGEMENT IMPARTIALITY COMMITMENT

Bureau of Quality Certification (BQC) is a Type A Inspection Body accredited (applicant) under ISO/IEC 17020:2012, engaged exclusively in third-party inspection services across the IAF sectors SS14, SS17A/B/C and SS19. As CEO of BQC, I make the following public commitment on behalf of Top Management, addressing clauses 4.1.2 and 4.1.5 of ISO/IEC 17020:2012 and ILAC P15:05/2020 notes 4.1.5n1 and 4.1.5n2.

1. Commitment to Impartiality

Top Management of BQC is unequivocally committed to impartiality in the conduct of all inspection activities. BQC's inspection decisions, findings and reports are, and will remain, based solely on objective evidence, applicable standards and documented procedures - free of any commercial, financial, organisational or personal influence.

2. No Commercial or Financial Pressure

Top Management confirms that no employee, inspector, subcontractor or committee member of BQC is subject to commercial, financial, or other pressure that could influence the outcome of an inspection. Remuneration of all inspection personnel is fixed on a man-day basis (BQC/PER/12) and is not, and shall never be, linked to the number, outcome, or result of inspections performed (clause 6.1.11).

3. Independence from Related Activities

BQC does not design, manufacture, supply, install, purchase, own, use or maintain any item that it inspects, and does not provide consultancy or advisory services on the design, manufacture, supply, installation, purchase, ownership, use or maintenance of such items. This independence is analysed in full at BQC/PER/14 (Type A Independence Review).

4. Structural Safeguards

Impartiality is safeguarded through: an independent Impartiality Committee (BQC/PER/16) with no line role in inspection decisions; an ongoing impartiality risk assessment (BQC/PER/13) covering IB activities, IB relationships, personnel relationships and sector/assignment risks, reviewed at every management review and on any change, at minimum annually; individual impartiality and conflict-of-interest declarations from all personnel (BQC/PER/09); and confidentiality and impartiality obligations extended to subcontracted/empanelled individuals (BQC/PER/10, BQC/PER/12).

5. Accountability

Any threat to impartiality identified by personnel, clients, or third parties shall be reported to the CEO and reviewed by the Impartiality Committee without delay. Top Management shall act on all such reports and record the outcome in Management Review.

6. Public Availability

This commitment is published on BQC's official website, www.bqcindia.org, and is available to any client, applicant, regulator, accreditation body or member of the public on request, satisfying clause 4.1.5 and ILAC P15 4.1.5n2.

Bureau of Quality Certification				
Doc. No.	Issue No.	Date of Issue	Revision No.	Date of Revision
BQC/PER/09A	02	05-07-2026	0	---
Prepared by: QM / TM 		Approved By: CEO		Issued By: QM 